

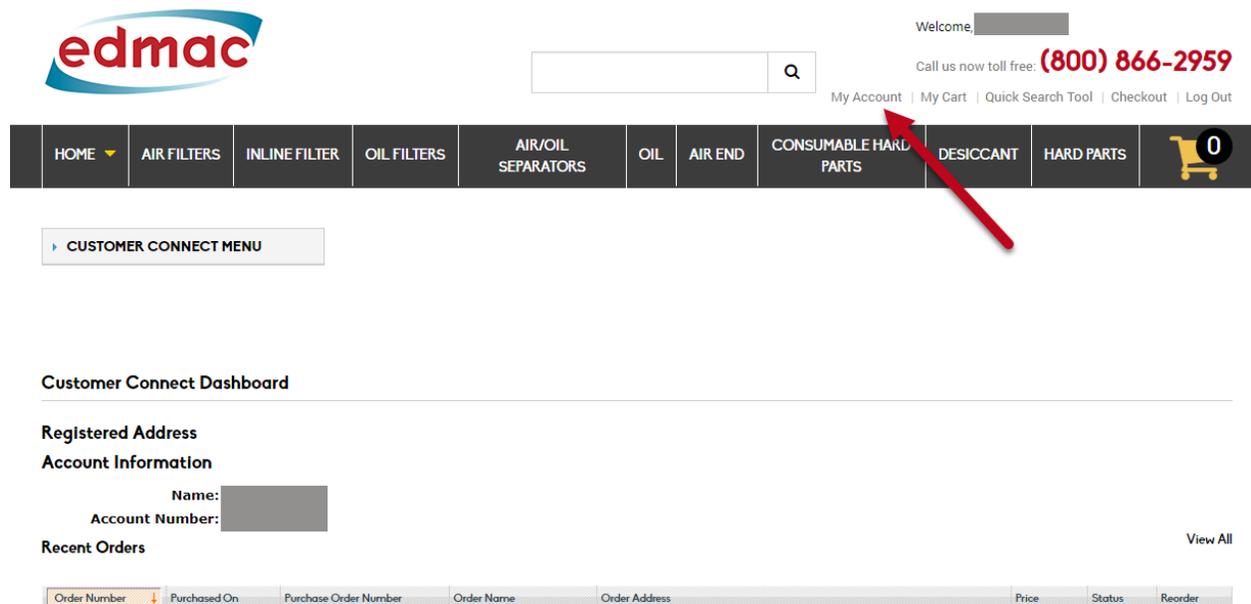
Finding your Tracking Number

How to find your tracking number through your account on edmac.com

Finding Tracking number through account shipments

Go to My Account

Step 1: Once you are logged in you will go to "my account" in the top right of the screen.



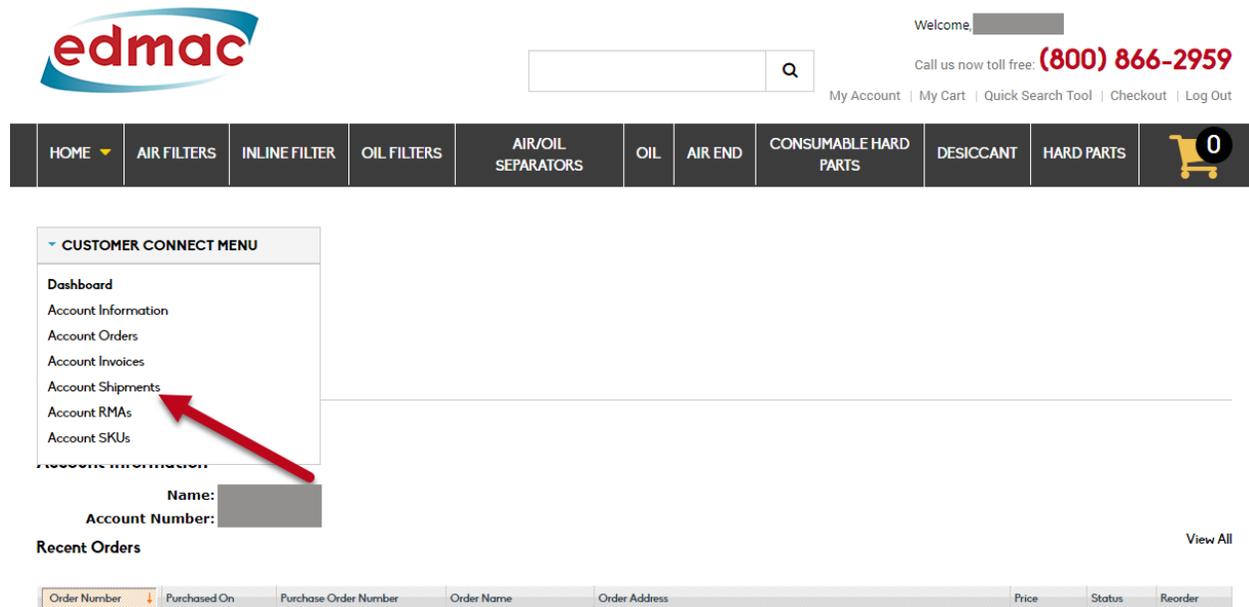
The screenshot shows the edmac.com website interface. At the top left is the edmac logo. To its right is a search bar with a magnifying glass icon. Further right, there is a "Welcome, [redacted]" message, a toll-free number "(800) 866-2959", and a "My Account" link. Below the search bar is a horizontal navigation menu with items: HOME, AIR FILTERS, INLINE FILTER, OIL FILTERS, AIR/OIL SEPARATORS, OIL, AIR END, CONSUMABLE HARD PARTS, DESICCANT, HARD PARTS, and a shopping cart icon with a "0" inside. A red arrow points to the "CONSUMABLE HARD PARTS" link. Below the navigation menu is a "CUSTOMER CONNECT MENU" button. The main content area is titled "Customer Connect Dashboard" and contains sections for "Registered Address", "Account Information" (with fields for Name and Account Number), and "Recent Orders". A "View All" link is located to the right of the "Recent Orders" section. At the bottom, there is a table header for "Recent Orders" with columns: Order Number, Purchased On, Purchase Order Number, Order Name, Order Address, Price, Status, and Reorder.

Customer Connect Menu

Account Shipments

Step 1: Once you're on "my account" you will need to click on the drop down menu.

Step 2: You will see Account Shipments 5th down on the list and that is the one you will want to click.



The screenshot shows the Edmac website interface. At the top left is the Edmac logo. To the right is a search bar and a welcome message. Below the search bar is a navigation menu with categories like HOME, AIR FILTERS, OIL FILTERS, etc. A dropdown menu titled 'CUSTOMER CONNECT MENU' is open, showing options like Dashboard, Account Information, and Account Shipments. A red arrow points to 'Account Shipments'. Below the menu is a form for account information and a 'Recent Orders' table.

Welcome, [Redacted]

Call us now toll free: **(800) 866-2959**

My Account | My Cart | Quick Search Tool | Checkout | Log Out

HOME ▾ AIR FILTERS INLINE FILTER OIL FILTERS AIR/OIL SEPARATORS OIL AIR END CONSUMABLE HARD PARTS DESICCANT HARD PARTS 

▾ CUSTOMER CONNECT MENU

- Dashboard
- Account Information
- Account Orders
- Account Invoices
- Account Shipments
- Account RMAs
- Account SKUs

Name: [Redacted]

Account Number: [Redacted]

Recent Orders View All

Order Number	Purchased On	Purchase Order Number	Order Name	Order Address	Price	Status	Reorder
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Shipments

Finding the order you want the tracking information for

Step 1: Once that page is open you will see all of your orders that have shipped.

Step 2: Find the order that you are looking for to find the tracking number that goes with that order.

Step 3: You will click on the box of the order you want. Do not click on the number or it will take you to your order details. The box will turn a light orange color when you have the box selected

Welcome, [REDACTED]

Call us now toll free: **(800) 866-2959**

My Account | My Cart | Quick Search Tool | Checkout | Log Out

HOME | AIR FILTERS | INLINE FILTER | OIL FILTERS | AIR/OIL SEPARATORS | OIL | AIR END | CONSUMABLE HARD PARTS | DESICCANT | HARD PARTS

CUSTOMER CONNECT MENU

Shipments

Data correct as of Jun 14, 2018 Refresh Data

Page 1 of 65 pages | View 20 per page | Total 1286 records found

Export to: CSV EXPORT RESET FILTER SEARCH

Shipment Date	Order #	Packing Slip	Purchase Order Number	Delivery Method	Reorder
From: [REDACTED] To: [REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
Jun 13, 2018	1157533	1134680	3949502ZZ	UPS GROUND	Reorder
Jun 12, 2018	1157350	1134572	394912ZZZ	UPS GROUND	Reorder

Tracking Number

Getting your tracking information

- Step 1: Once you have made it to the page you will see all of your shipping information including the tracking number.
- Step 2: Under packing slip information you will find the date that the package was shipped.
- Step 3: Also under packing slip information you will find how the package was shipped.
- Step 4: In the 6th column over you will find your tracking information for that order.

Welcome, Doug Podrazal
Call us now toll free: **(800) 866-2959**
My Account | My Cart | Quick Search Tool | Checkout | Log Out

HOME AIR FILTERS INLINE FILTER OIL FILTERS AIR/OIL SEPARATORS OIL AIR END CONSUMABLE HARD PARTS DESICCANT HARD PARTS

CUSTOMER CONNECT MENU

Pack Slip : 1134456 Reorder
Sold To :

Ship To :

Packing Slip Information:
Shipment Date : Jun 9, 2018 10:55:45 AM
Ship Via : **UPS GROUND**

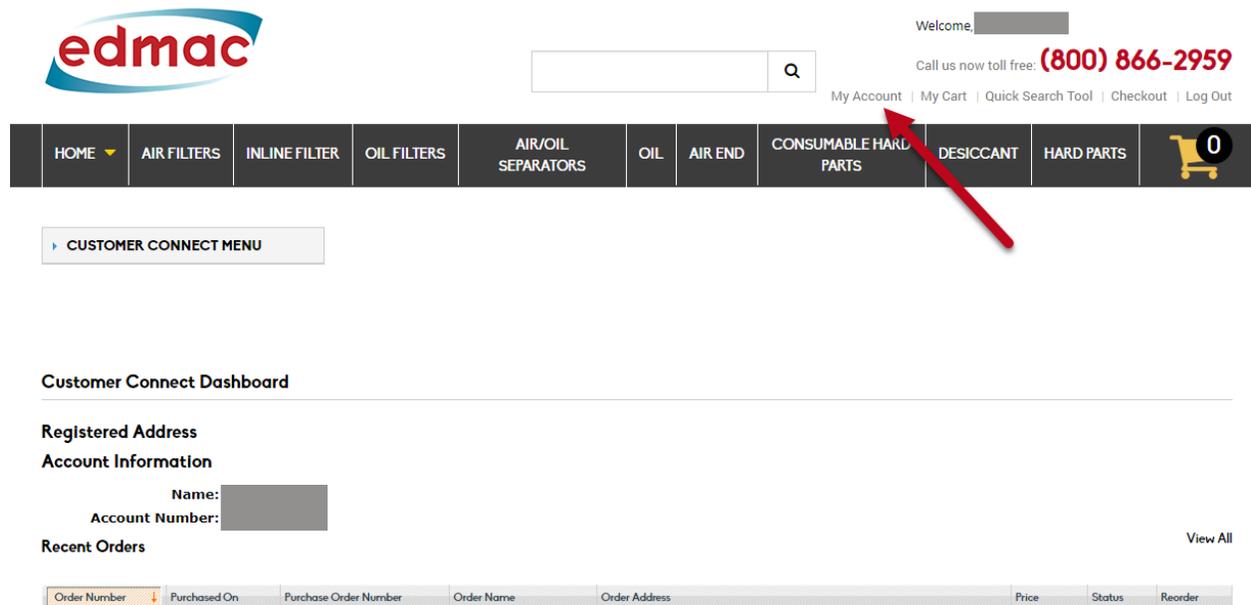
Shipments

Order	Order Qty	UOM	Part Number	Description	Tracking Number	Invoice Number	Invoice Status
1156514	Quantity, 1 Delivered, 1 To Follow, 0	EA	3003179115	{R} Oil Filter Element	1Z2AV7620340372357	1136277	Open

Finding Tracking number using Account Orders

Go to My Account

Step 1: The second option to find your tracking number is also through "my account" so you will want to click on that in the upper right corner.



The screenshot shows the edmac website interface. At the top left is the edmac logo. To its right is a search bar with a magnifying glass icon. Further right, there is a "Welcome" message followed by a greyed-out name, and a toll-free number: "Call us now toll free: (800) 866-2959". Below this is a navigation bar with links: "My Account", "My Cart", "Quick Search Tool", "Checkout", and "Log Out". A red arrow points to the "My Account" link. The main navigation menu is a dark bar with the following items: HOME (with a dropdown arrow), AIR FILTERS, INLINE FILTER, OIL FILTERS, AIR/OIL SEPARATORS, OIL, AIR END, CONSUMABLE HARD PARTS, DESICCANT, HARD PARTS, and a shopping cart icon with a "0" inside. Below the navigation bar is a "CUSTOMER CONNECT MENU" button. The main content area is titled "Customer Connect Dashboard" and contains sections for "Registered Address", "Account Information" (with fields for Name and Account Number), and "Recent Orders". A "View All" link is located to the right of the "Recent Orders" section. Below these sections is a table header for the "Recent Orders" section.

Order Number	Purchased On	Purchase Order Number	Order Name	Order Address	Price	Status	Reorder
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Customer Connect Menu

Account Orders

Step 1: Once you have clicked on "my account" you will want to click on the drop down menu.

Step 2: The third one down you will see account orders and that is what you want to click.

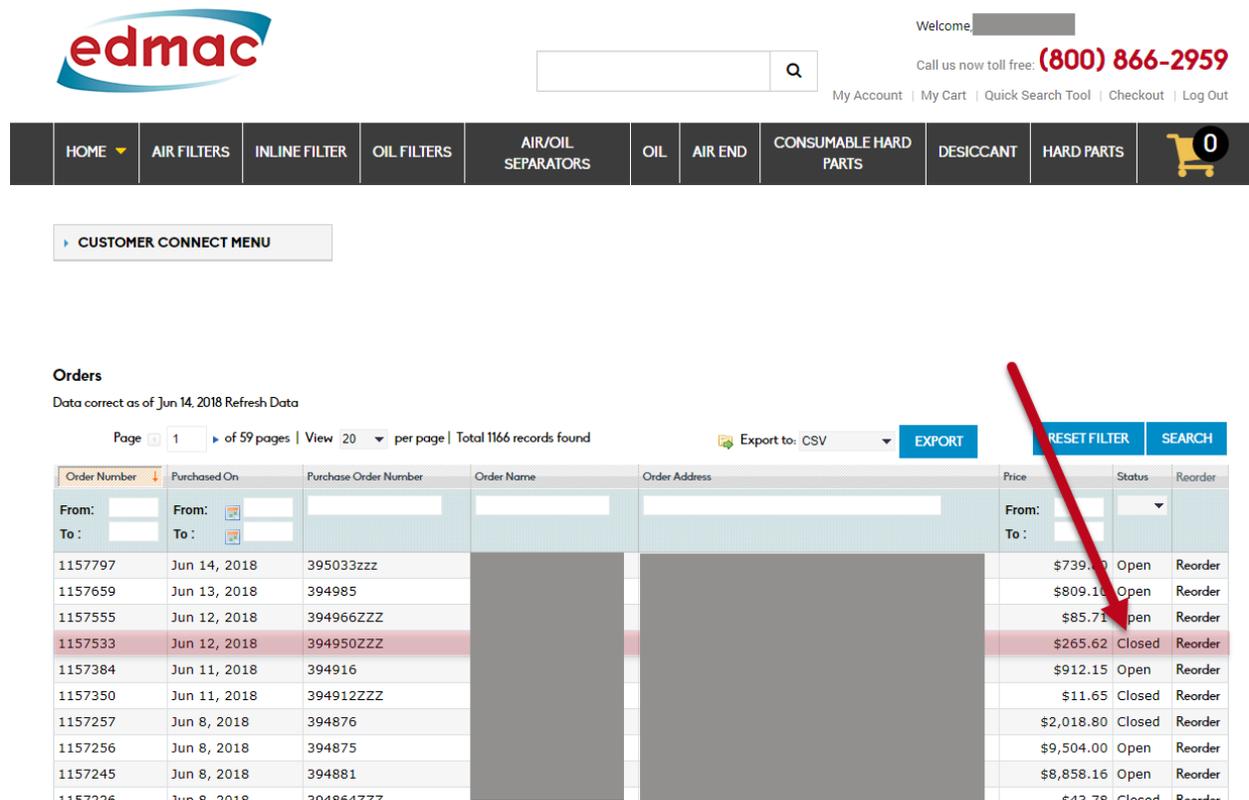
The screenshot shows the Edmac website interface. At the top left is the Edmac logo. To the right, there is a search bar and a welcome message: "Welcome, [redacted]". Below the search bar is a navigation menu with items: HOME, AIR FILTERS, INLINE FILTER, OIL FILTERS, AIR/OIL SEPARATORS, OIL, AIR END, CONSUMABLE HARD PARTS, DESICCANT, HARD PARTS, and a shopping cart icon with a '0' inside. Below the navigation menu is a "CUSTOMER CONNECT MENU" dropdown. The dropdown menu is open, showing options: Dashboard, Account Information, Account Orders (highlighted with a red arrow), Account Invoices, Account Shipments, Account RMAs, and Account SKUs. Below the dropdown menu, there is a "Recent Information" section with fields for "Name:" and "Account Number:". Below that is a "Recent Orders" section with a "View All" link and a table header with columns: Order Number, Purchased On, Purchase Order Number, Order Name, Order Address, Price, Status, and Reorder.

Select the order

Selecting the Order that you want the Tracking for.

- Step 1: After you have clicked on account orders you will find a list of your orders that are open and closed.
- Step 2: You will want to look through all of the orders and find the order number that you want the tracking number for.
- Step 3: Once you have found the order number you are looking for, in the second to last column you will want to see if the order is open or closed. You will only be able to get the tracking number if the order is closed.
- Step 4: You will want to click anywhere in the row of the order you want the tracking number for. You can click anywhere in the box, not on the text.

If you have a lot of orders it might also be easier if you search for the order number at the top of the first column.



The screenshot shows the Edmac website interface. At the top left is the Edmac logo. To the right is a search bar and a welcome message. Below the logo is a navigation menu with categories: HOME, AIR FILTERS, INLINE FILTER, OIL FILTERS, AIR/OIL SEPARATORS, OIL, AIR END, CONSUMABLE HARD PARTS, DESICCANT, and HARD PARTS. A shopping cart icon with '0' is also present. Below the navigation menu is a 'CUSTOMER CONNECT MENU' button. The main content area is titled 'Orders' and shows a table of orders. The table has columns for Order Number, Purchased On, Purchase Order Number, Order Name, Order Address, Price, Status, and Reorder. A red arrow points to the 'Reorder' link in the row for order number 1157533.

Orders

Data correct as of Jun 14, 2018 Refresh Data

Page 1 of 59 pages | View 20 per page | Total 1166 records found

Export to: CSV EXPORT RESET FILTER SEARCH

Order Number	Purchased On	Purchase Order Number	Order Name	Order Address	Price	Status	Reorder
From: <input type="text"/>	From: <input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	From: <input type="text"/>	<input type="text"/>	<input type="text"/>
To: <input type="text"/>	To: <input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	To: <input type="text"/>	<input type="text"/>	<input type="text"/>
1157797	Jun 14, 2018	395033zzz			\$739.00	Open	Reorder
1157659	Jun 13, 2018	394985			\$809.16	Open	Reorder
1157555	Jun 12, 2018	394966ZZZ			\$85.71	Open	Reorder
1157533	Jun 12, 2018	394950ZZZ			\$265.62	Closed	Reorder
1157384	Jun 11, 2018	394916			\$912.15	Open	Reorder
1157350	Jun 11, 2018	394912ZZZ			\$11.65	Closed	Reorder
1157257	Jun 8, 2018	394876			\$2,018.80	Closed	Reorder
1157256	Jun 8, 2018	394875			\$9,504.00	Open	Reorder
1157245	Jun 8, 2018	394881			\$8,858.16	Open	Reorder
1157226	Jun 8, 2018	394847ZZ			\$42.78	Closed	Reorder

Select the Product you want tracking for

Step 1: Once you have clicked on the order you will see all of the products that you ordered with that order.

Step 2: To get to your tracking number you will want to click on the little plus sign in the very left column.



CUSTOMER CONNECT MENU

Order Number : 1157533

Reorder

Sold To :



Ship To :



Order Information :

Order Date : Jun 12, 2018 11:03:06 AM

PO Number : 394950ZZZ

FOB : Y

Expected Ship Date : Jun 12, 2018

Sales Person : [REDACTED]

Tax Id : EXEMPT

Terms : Net 30

Ship Via : UPS GROUND

Parts

Kit	Part Number	Description	Additional Info	Price	Qty	UOM	Total Price	
+	N	3003894005	{R} Air Filter Element	Replacement Part.	\$12.75	2	EA	\$25.50
+	N	3003112315	{R} Spin-On Lube Filter	Replacement Part.	\$10.64	2	EA	\$21.28
+	N	3003112315	{R} Spin-On Lube Filter	Replacement Part.	\$10.64	2	EA	\$21.28

Packing Slip

Step 1: You will be brought to a more detailed page with more of your order details.

Step 2: You will see the packing slip number in the very far right column and you will want to click on the packing slip number of the product you want the information for.

Order Number : 1157533

Reorder

Sold To :



Ship To :



Order Information :

Order Date : Jun 12, 2018 11:03:06 AM

PO Number : 394950ZZZ

FOB : Y

Expected Ship Date : Jun 12, 2018

Sales Person : [REDACTED]

Tax Id : EXEMPT

Terms : Net 30

Ship Via : UPS GROUND

Parts

Kit	Part Number	Description	Additional Info	Price	Qty	UOM	Total Price
-	N	3003894005	{R} Air Filter Element Replacement Part.	\$12.75	2		\$25.50
	Status	Date	Quantity	Ship Via	Pack Slip		
	O	Jun 13, 2018 3:43:23 PM	2	UPS GROUND	1134680		
*	N	3003112315	{R} Spin-On Lube Filter Replacement Part.	\$10.64	2	EA	\$21.28

Tracking Number

Getting the tracking number

Step 1: Once you clicked on the packing slip it will bring you to a page where you will see all of the order and shipping information.

Step 2: You will find your tracking number in the 5th column over for each of the order numbers.

Pack Slip : 1134680

Sold To :



Ship To :



Reorder

Packing Slip Information:

Shipment Date : Jun 13, 2018 3:43:23 PM

Ship Via : UPS GROUND

Shipments

Order	Order Qty	UOM	Part Number	Description	Tracking Number	Invoice Number	Invoice Status
1157533	Quantity, 2 Delivered, 2 To Follow, 0	EA	3003894005	{R} Air Filter Element	1Z2AV7620340235684	1136440	Open
1157533	Quantity, 2 Delivered, 2 To Follow, 0	EA	3003112315	{R} Spin-On Lube Filter	1Z2AV7620340235684	1136440	Open
1157533	Quantity, 2 Delivered, 2 To Follow, 0	EA	3003181410	{R} Air/Oil Separator	1Z2AV7620340235684	1136440	Open

